Welcome to the Caravan at Ergata: Space and Grace

On arrival:

1. Turn on the gas supply. Around the back of the caravan are 2 gas bottles. Open the valve on the top of a bottle and then turn the black selector tap arrow towards the bottle you have chosen.
2. Turn on the power supply to the left of the boiler in the cupboard in the hall
3. Switch the central dial on the boiler to the tap position for hot water.
4. Turn on the fridge at the switch under the microwave.
5. Turn on the Cooker and Cooker Hood switches

A to Z of things to know:

DVD player:

There is a DVD player in the slot behind the TV. There is no TV reception.

Electricity:

If the electricity fails the fuse box is in a cupboard in the main bedroom. If all those are on the fuse may have tripped in the distribution box behind the caravan. If we are away it needs a large screwdriver to open the 4 plastic screws. Take off the front and push the black switch down to 0 and then fully up to 1. If that hasn't tripped take a look in the little brick hut opposite the back door of the main house. All our electric inlets are in there. Perhaps one has tripped…

Electric Blanket (winter):

Considered one of life's necessities since living on the Tibetan plateau. Try it!

Front doors:

Both doors operate on the same key. The door leading onto the living area can be very hard to lock – best to just use the other one. Please don't take the key home with you!

Gas:

If the gas supply runs out just go round the back of the caravan, close the valve at the top of the bottle you've been using, open the valve on the other bottle and turn the black selector tap arrow towards the new bottle. Please tell us you've switched bottles so that we can order a new one.

Hot Water:

Follow 1-3 on the "On arrival" list above. The boiler is a combi-boiler so it heats as the water runs. It can be very hot so please be careful. If for any reason the hot water fails, try turning the boiler off and on again.

Heating:

There's a gas heater that gets the living area nice and cosy.

To turn on the heater: Lift the top of the heater and flick the tap on the top of the canister. Hold in the black button with the lightning strike and then light the small flame burner at the front/bottom of the grill. Hold black button until it will remain lit. Use other black button to vary number of grills. To turn off: Just flick the canister tap off again.

If you need the **central heating**:

The timer dial has a switch set in its face:

Left is off. Middle is timer Right is on

To operate the heating **manually** – if you just want to give it a blip for instance - ensure the switch is set to the on position and then toggle the heating on and off by moving the dial from "tap" to "tap and radiator" (and back again).

To operate the boiler on the **timer**, ensure the timer dial is set to the correct time, set the switch to the middle/timer position and leave the dial on the "tap and radiator"

Oven:

Works like a conventional gas cooker/grill. Ensure the electricity switch is on for the lighter to work. There is a blue lighter if you need it.

Important - When using the hob the glass cover must be pushed all the way back to the wall to enable gas to flow. Just putting it up gently sometimes means the gas remains off.

Rubbish/Recycling:

The main bins are round the back of the house. Green is for general waste. Blue for Glass, Metal, Plastics (1 to 5), cardboard and paper.

Shower:

Please keep the shower door open when not in use to stop it getting mouldy.

Supplies:

There are numerous basics in the caravan including cleaning products. If you finish anything pictured or are getting near the end could you either replace it or tell us. Thanks.

Wireless:

Network: Ergata Guest 1_Ext Password: waterfalls

Make sure that the small wifi extender plug in the corner of the living room is on. Connection strength can vary with the weather but it's usually plenty fast enough.